



KLICKITAT VALLEY HEALTH
FAMILY MEDICINE

PRIMARY CARE • WOMENS' HEALTH • SAME DAY APPOINTMENTS • DIABETES SERVICES • SURGERY & SPECIALTY CLINICS

WELCOME TO OUR PATIENT PORTAL!

As part of our ongoing commitment to your health, we'd like to invite you to connect with your patient information and KVH Family Medicine online. Having new ways to manage your health can help you achieve your goals, and we think **MyHealthRecord.com** will meet many of your needs, no matter when or where they arise.

At **MyHealthRecord.com**, you can:

- See your health information, along with your care plan, on any Internet-enabled device, including smartphones and tablets
- Send secure messages asking non-urgent questions about your care and receive replies
- Request prescription refills
- Download copies of your health information
- Electronically update your health history, personal demographics and insurance information
- Request future appointments
- Receive appointment reminders

This convenient way to manage your care will save you time so that you can get back to doing the things you love most, while still feeling confident about your health and treatment plans. Plans are in the works for additional functionality, so once your account is activated, log back in frequently for updates.

Once you've received your email invitation from **MyHealthRecord.com**, activating your account can quickly and easily be done from any Internet-enabled device, including smartphones and tablets. Don't wait – the emailed invitation is only valid for 7 days.

- Once you click on the link within the emailed invitation, you'll be asked for your **First Name, Last Name, Date of Birth, and Zip Code**. The information you fill in must match what we have in our system for you.
- The system will ask you to set up your username and password, plus some security questions. We are unable to reset these items for you, but if you have trouble once your account is active there are links at the **MyHealthRecord.com** site to help you get back in.

PATIENT NAME _____
User ID _____
Password _____

Need an updated invitation? Have questions? Please let us know. We can be reached at (509) 773-4017